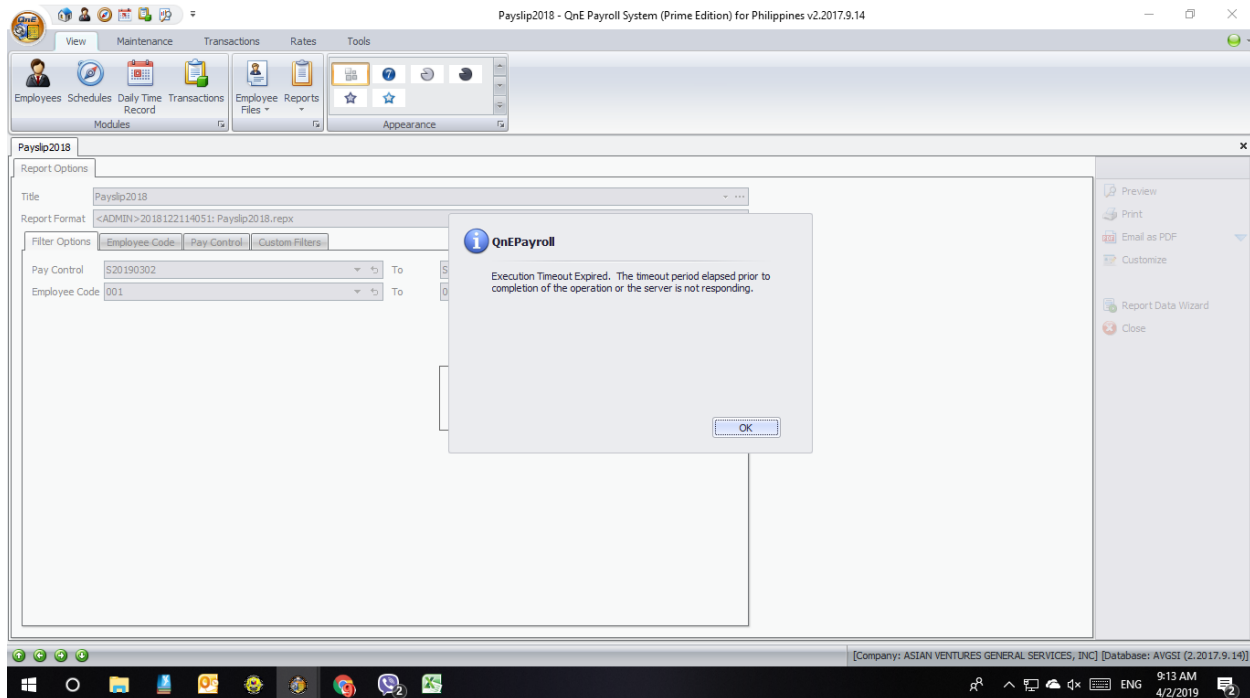




HOW TO FIX EXECUTION TIMEOUT EXPIRED ERROR

Problem Scenario:

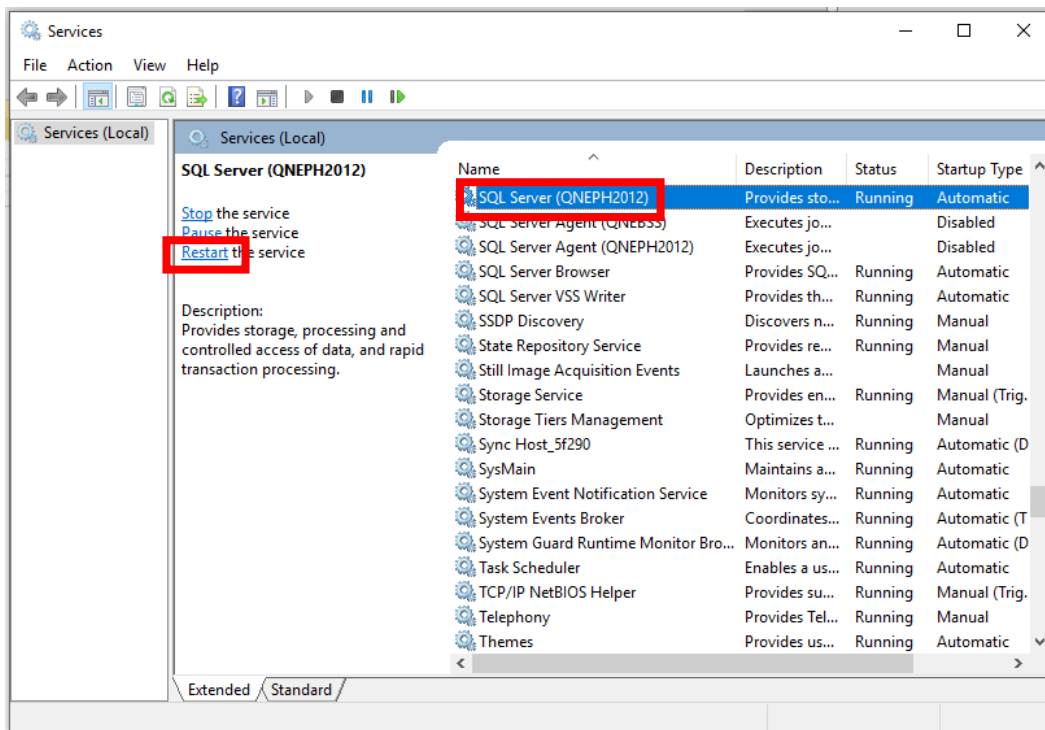
Upon generation of Payslip or Payroll Register, sometimes, you can encounter the error below:



Resolution:

Try the following:

- A. Close unused active programs in you computer
- B. Restart QnE Payroll Instance through Start > Services > SQL Server QNEPH2012



- C. Restart your computer

After trying one or all of the procedures, try to go back to QnE Payroll and generate your report. System should generate the report successfully without the error.

NOTE:

After doing the procedure(s), and if problem still occurs, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>