



## QNE OPTIMUM on Cloud Virtual Machine

### Overview:

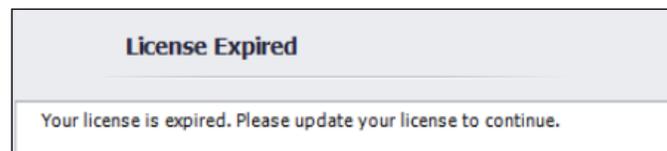
You may opt to deploy your QNE Optimum Server on a Virtual Machine (VM) hosted by a Cloud Service Provider such as Microsoft Azure and Amazon Web Services (AWS). VMs (aka Instances) in this environment run on different shared Hosts (physical servers). This means whenever you stop/start or reboot your VM Instance, it may either run on the same or different Host computer over which you have no control.

**Note:** 'Dedicated Host' is another service that Cloud Service Providers offer.

### Scenario:

In the event that your Virtual Machine Instance starts on a different Host, some of its WMI system properties change, making it a different machine already. As the QNE License is limited to one machine only, this results in login/license errors as below.

#### Upon Logging In



#### Upon Updating License

Register with a Product Key
 Free Trial

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**License Info**

Product Key:

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**Company Profile**

Company Name:	<input type="text" value="SAMPLE TRADING, INC."/>	Address 1:	<input type="text" value="Unit 806 Pearl of the Orient Tower"/>
Reg No:	<input type="text" value="001-222-333"/>	Address 2:	<input type="text" value="1240 Roxas Blvd., Ermita"/>
Phone:	<input type="text" value="567-4248"/>	Address 3:	<input type="text" value="Manila, Philippines"/>
Fax:	<input type="text" value="567-4250"/>	Address 4:	<input type="text"/>
Email:	<input type="text" value="sampletrading@yahoo.com"/>	Post Code:	<input type="text" value="1000"/>
Contact:	<input type="text" value="Juan Dela Cruz"/>		

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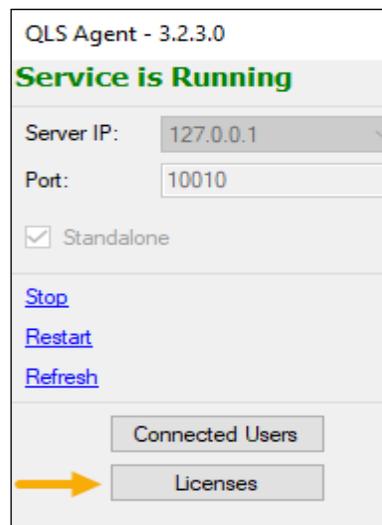
**Registration Error.**  
 The license of this product key is limited to 1 machines only, you can deactivate the license from other machine and try to register again.

**Workaround:**

If you're not on a Dedicated Host, it is highly recommended to deactivate your QNE License prior to stopping and/or rebooting your Virtual Machine Instance each time to prevent this problem from happening. Once your Virtual Machine Instance is up and running again, you will be prompted to activate your QNE License by registering your database(s) upon logging in.

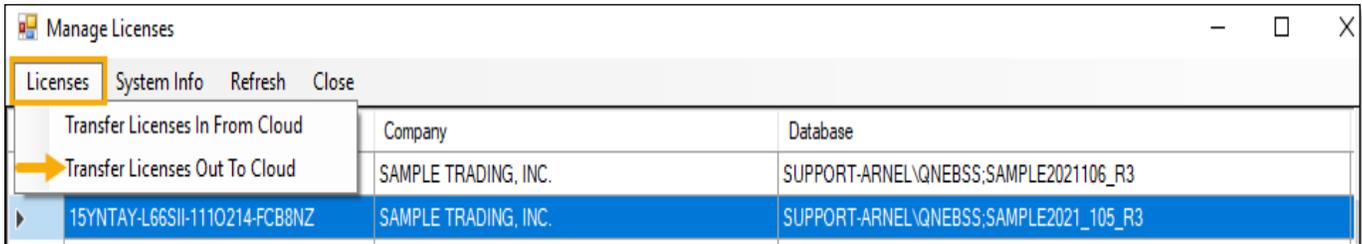
**Procedure:****License Deactivation**

1. Open the QLS panel and click the 'Licenses' button. In the Manage Licenses window, all databases (including deleted ones) registered under your QNE License are listed here.

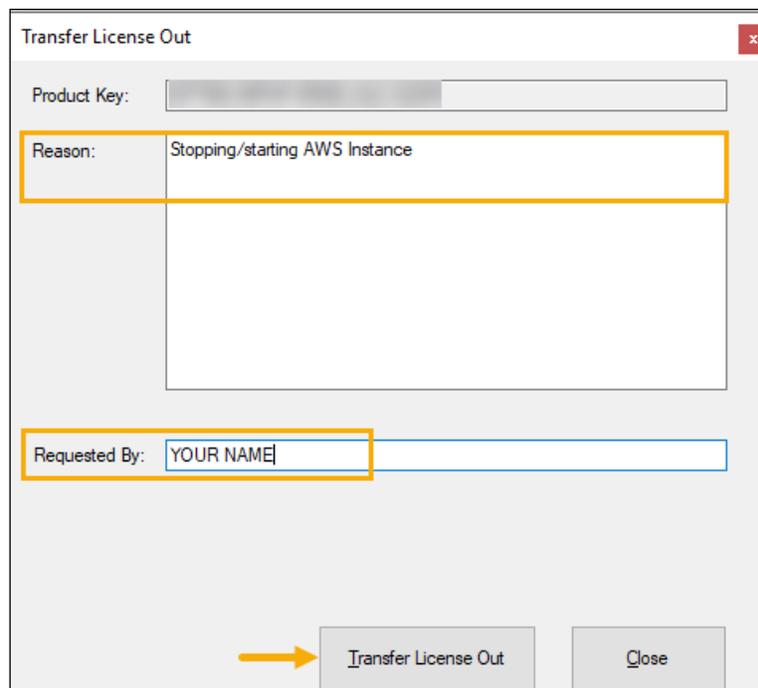


Manage Licenses			
Licenses System Info Refresh Close			
Service Code	Company	Database	
14W0LCV-IZX0Y8-1PLDMPO-8VYID1	SAMPLE TRADING, INC.	SUPPORT-ARNEL\QNEBSS;SAMPLE2021106_R3	
15YNTAY-L66SII-1110214-FCB8NZ	SAMPLE TRADING, INC.	SUPPORT-ARNEL\QNEBSS;SAMPLE2021_105_R3	

- To deactivate your license from the current machine, you have to deregister all databases listed, one at a time. Click to highlight a particular database > click on 'Licenses' > and click 'Transfer Licenses Out to Cloud.'



- Fill in the 'Reason' and the 'Requested By' fields and click 'Transfer License Out.' Once deactivated, click OK.

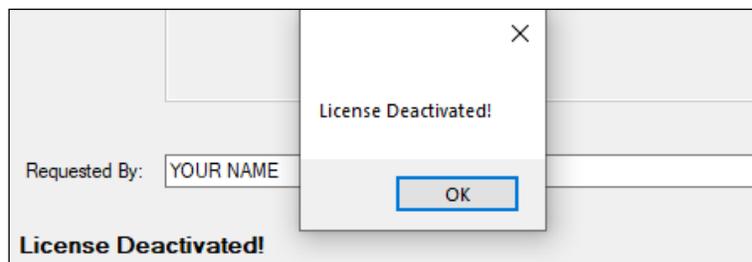


Transfer License Out

Product Key:

Reason:

Requested By:



License Deactivated!

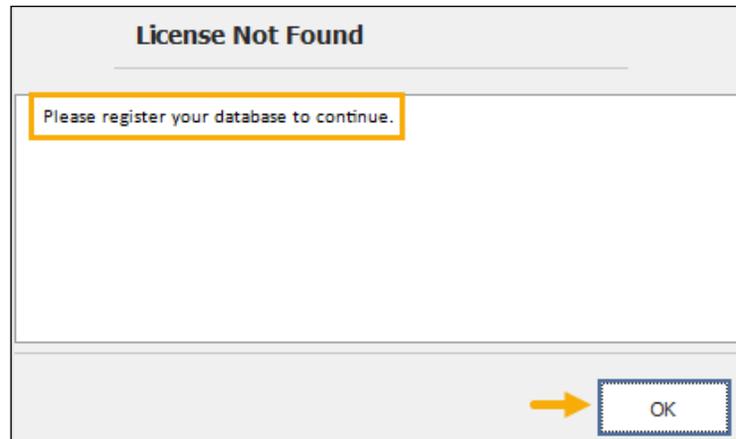
Requested By:

**License Deactivated!**

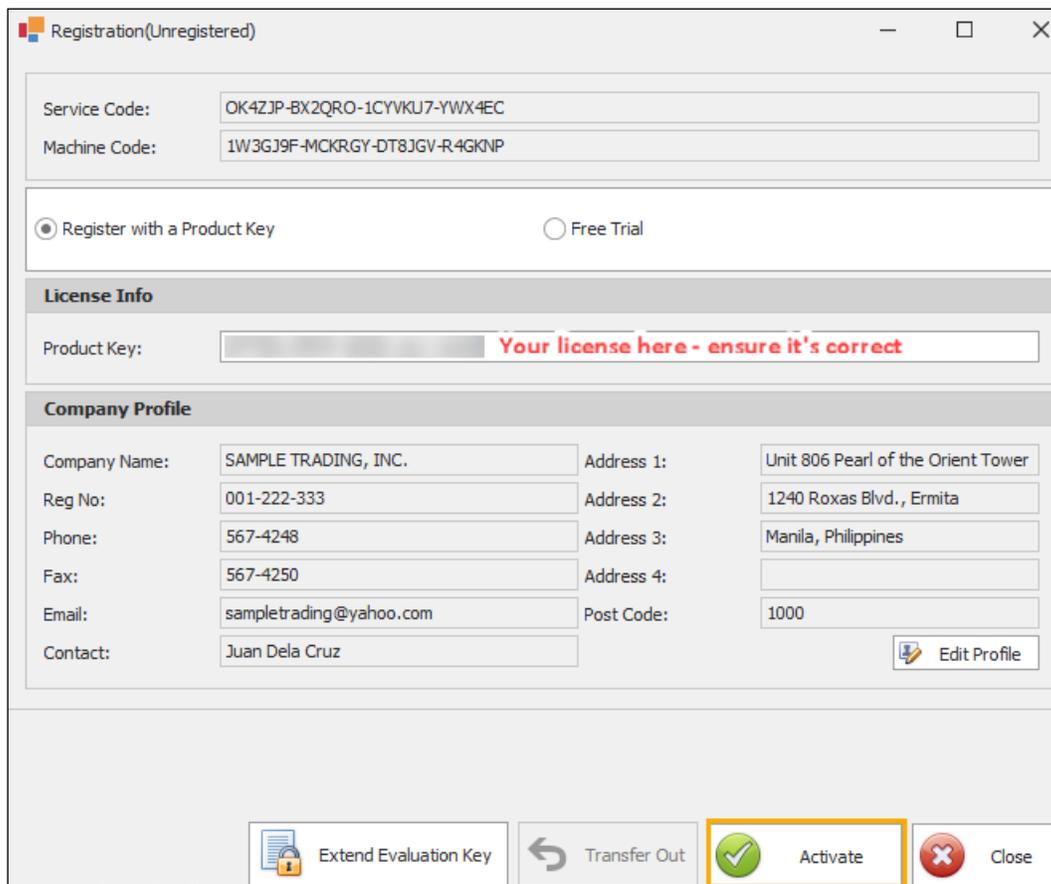
- Repeat steps 2-3 to deregister all remaining databases until the list is empty.

## License Activation

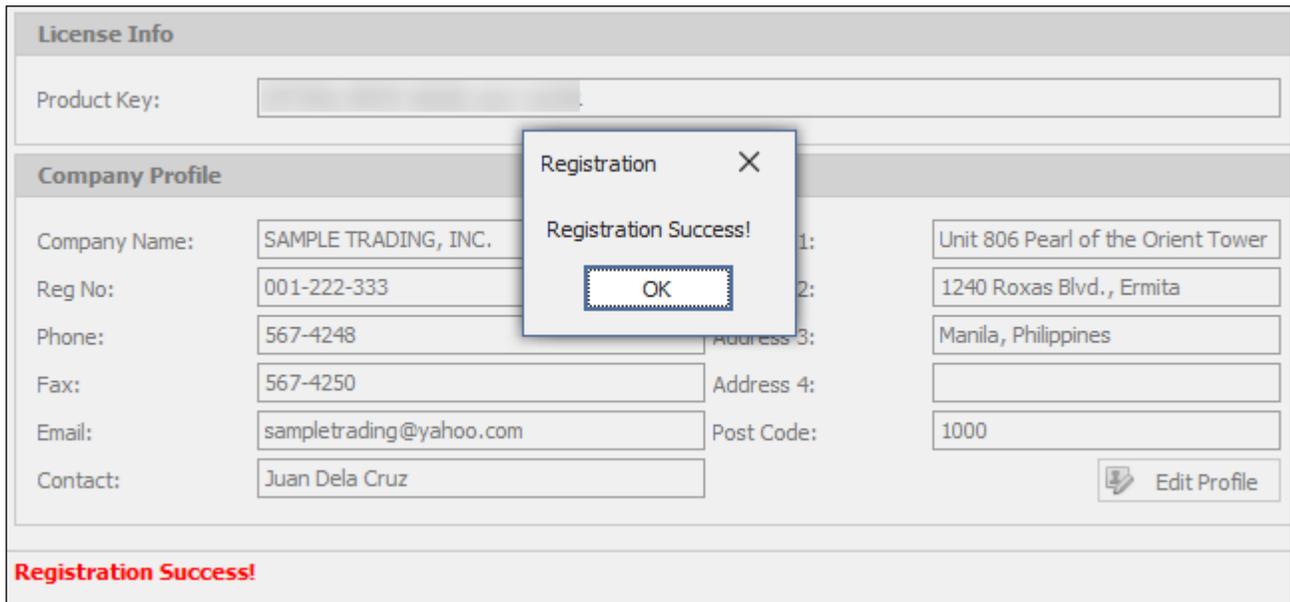
1. Log into your database(s) and you will be prompted to register the database. Click OK.



2. On the Registration window, click the 'Activate' button.



3. Once registration is successful, click OK.



The screenshot shows a web interface with two main sections: 'License Info' and 'Company Profile'. The 'License Info' section has a 'Product Key' field. The 'Company Profile' section contains various fields for company details. A modal dialog box titled 'Registration' is centered over the form, displaying 'Registration Success!' and an 'OK' button. Below the form, a red message 'Registration Success!' is visible. The 'Company Profile' fields are as follows:

Company Profile	
Company Name:	SAMPLE TRADING, INC.
Reg No:	001-222-333
Phone:	567-4248
Fax:	567-4250
Email:	sampletrading@yahoo.com
Contact:	Juan Dela Cruz
Address 1:	Unit 806 Pearl of the Orient Tower
Address 2:	1240 Roxas Blvd., Ermita
Address 3:	Manila, Philippines
Address 4:	
Post Code:	1000

 Edit Profile

**Registration Success!**



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <https://support.qne.com.ph>