



QNE KNOWLEDGE BASE



How to Change Password

Overview:

Password is a very important to maintain account's security. This must not be compromised nor given to others.

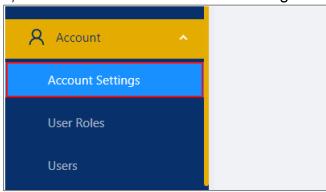
If the password seems to be weak and/or compromised, changing of it should be done.

Scenario:

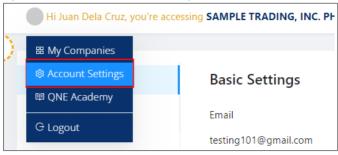
Change existing password.

Procedure:

Open Account Settings
Option 1#. Go to Accounts > Account Settings.



Option #2. Hover the mouse pointer over the name and Select Account Settings.



2. Go to Security Settings.



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Application:

1. Click 'Change Password'.



2. Enter Old, New Password, and Confirm Password. Once done, click 'Submit'.



3. A message will appear that the password has been successfully changed.





For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://support.qne.com.ph